

WEB NODE

INSTALLATION & OPERATION MANUAL

| Pro | ocess Variables | 9 | off | BLOW | C off | Relay <u>5</u> | 0.0 | ff | Relay 9 |
|------------------------------------|---|---------------------------|--------------------------|--|--------------------------|--|---|--|---|
| pH COND | = 7.82 pH = 5130 uS | | Blo Per 1 | w 5 gal Makeup | | | | | |
| | | C | off | RLY2 | O off | Relay <u>6</u> | 00 | ff | Relay 1 <u>0</u> |
| | | | Feed 0 after M |) min 0 sec IAKE= 500 | | - | | | |
| | | C | off | RLY3 | O off | Relay <u>7</u> | 00 | ff | Relay 11 |
| | | | Next F Fri a | eed Time: at 11:30 | | | | | |
| | | C | off | RLY4 | O off | Relay <u>B</u> | 0.0 | off | Relay 12 |
| | | | Next F | eed Time | | | | | 8 |
| Alarr | ms and Messages | | Wed | at 04:00 | | | | | |
| Alam COND:H NO FLOV | ms and Messages IGH ALARM W | | Wed | at 04:00 | | <u>Main Menu</u> | | W | ater Meters |
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| Alarr COND:H NO FLOV Flow | ms and Messages IGH ALARM W Tow Rates MAKE Plus BL 8,352,974 | MAKE BLOW OW gal | Wed | at 04:00 <u>D</u> ownload Totals 352,974 0 KE Minus Bl 8,352,974 | gal gal LOW gal | <u>Main Menu</u> <u>C</u> alibrati <u>R</u> elays <u>F</u> eed Sche <u>A</u> larms 16:57 Tue, 24 | ion s edule s 7:08 Mar 9 | <u>₩</u> <u>4</u> -2(<u>Sy</u> A <u>I</u> 8 | ater Meters) mA Output ostem Setup arm Callouts Datalog |

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PULSAblue WEBNode

1 Introduction



2 Controllers w/ Expanded capabilities (8 relays, 5 sensors, 8 4-20mA inputs, 8 Digital input) connected to User Via Broadband Internet using WEBNodes and Wireless Internet Device wireless

The Pulsafeeder WEBNode is used to connect a model 3300/3400 series RS-232 (RS2L) option card to Ethernet networks using the Transmission Control Protocol (TCP) and the IP protocol family. The WEBNode contains a Web (http) server that allows presentation of custom content.

The WEBNode is used with the Com Port Redirector software (CPR) and PULSAlink Windows Software to access all of the features of a Pulsafeeder 3300/3400 series controller over the internet or over an intranet.

The WEBNode can also be used with the Wireless Internet Device Wireless option to communicate over the internet using an EVDO Rev A (3G) wireless connection.

The WEBNode can also be used as an RS232 to Ethernet adapter to directly connect to a 3300/3400 series controller with a laptop.

2.0 Features, Benefits, and Specifications

2.1 Features

The Pulsafeeder WEBNode is compatible with <u>ALL</u> existing 3300/3400 series controllers with the -RS-232 (RS2L) option.

The WEBNode is Plug and Play, with minimal setup for intranet connections and is accessable via the internet through pre-assigned ports (with firewall access).

The WEBNode contains built-in web server hardware to prevent network port access by un-authorized sources.

The configuration of the WEBNode is stored in non-volitile memory and is retained on a loss of power.

2.2 Benefits

The Pulsafeeder WEBNode gives you the flexibility to monitor, control, and receive notices from your PULSAblue series controllers locally over an TC/IP protocol Ethernet network or from anywhere in the world via the internet.

The WEBNode removes the RS232 cable length limitations by using Ethernet or TCP/IP networks.

The WEBNode is a self contained web page that is not hosted by a manufacturer; NO ACCESS FEES.

The alarms you choose will trigger either a modem based or internet based alert. This allows for timely response to the site for any specific (user defined) alarm conditions.

2.3 Specifications

| Serial Interface | RS232 with a 19200bps baud rate. |
|--------------------------------|---|
| Serial Line Format | 8 data bits, 1 stop bit, and parity of none. |
| Modem Control | CTS, RTS. |
| Network Interface | RJ45 Ethernet 10Base-T or 100Base-TX (Auto-Sensing) |
| Ethernet compatibility Version | n 2.0/IEEE 802.3 |
| Internal Web Server | Serves static web pages and JAVA applets |
| Protocols supported | TCP/IP and HTTP |
| Weight | 2.2 oz. |
| Temperature | Operating Range: -40°C to +85°C (-40°F to 185°F) |
| Relative Humidity | Operating: 5% to 95% non-condensing |
| Input Power | +9 to +24 VDC |

2 Contents

A WEBNode shipment includes: a WEBNode, a 120 VAC to +9 VDC power adapter, a 25 foot RJ11 cable, a 9-pin DCE connector, and a cd-rom that includes: the PULSALINK software, CPR software, and .net Framework software.

Inspect the shipping carton for obvious external damage. Note on the carrier's bill-of-lading the extent of the damage, if any, and **notify the carrier**. Save the shipping carton until your WEBNode is started up.

3 OVERVIEW

The WEBNode is the hardware that is used in conjunction with the Com Port Redirector software program (CPR) and the Pulsafeeder Remote Software to communicate with Pulsafeeder 3300/3400 series controllers over an intranet or the internet using TCP/IP protocol.

The PULSALINK software program is a Windows-based program that is used to access and control Pulsafeeder 3300/3400 series controllers. The CPR software program is used to create and manage virtual com ports, which are redirected over a network to the serial port of a device server. The WEBNode contains an Internal Network device server.

The WEBNode uses the Internet Protocol (IP) for network communications and the Transmission Control Protocol (TCP) to assure that no data is lost or duplicated, and that everything sent to the connection arrives correctly at the target.

IP ADDRESSES

Every device connected to an IP network must have a unique IP address. This address can be assigned automatically or manually and is used to reference the specific unit. The IP address is automatically assigned on DHCP-enabled networks when the WEBNode boots up.

If the WEBNode cannot find a DHCP server, and you have not manually assigned an IP address to it, the WEBNode will attempt to use AutoIP. AutoIP is an alternative to DHCP that allows hosts to automatically obtain an IP address in smaller networks that may not have a DHCP server.

A range of IP addresses (from 169.254.0.1 to 169.254.255.1) has been explicitly reserved for AutoIPenabled devices. The unit automatically selects an address from the AutoIP reserved range. Then, your unit sends out a (ARP) request to other nodes on the same network to see whether the selected address is being used.

If the selected address is not in use, then the unit uses it for local subnet communication. If another device is using the selected IP address, the unit selects another address from the AutoIP range and reboots. After reboot, the unit sends out another ARP request to see if the selected address is in use, and so on.

AutoIP is not intended to replace DHCP. The unit will continue to look for a DHCP server on the network. If a DHCP server is found, the unit will switch to the DHCP server-provided address and reboot. **Note:** If a DHCP server is found, but it denies the request for an IP address, the unit does not attach to the network, but waits and retries.

If the WEBNode will be used for internet communications, the network must have a static IP address.

3.1 TCP PORT NUMBER

Every TCP connection is defined by a destination IP address and a port number. A port number is similar to an extension on a phone system.

Each WEBNode is assigned a specific TCP port number by Pulsafeeder during manufacture. This is to ensure that no two WEBNode's will require the same porting on a common network.

The TCP Port number for each WEBNode is printed on the WEBNode serial number label.



4 NETWORK CONSIDERATIONS

In order for the WEBNode to function via the internet, the site must have four items resolved.

- 1) The network or the connection to the network where the WEBNode will reside must have an Internet Service Provider (ISP) Internet address that is an STATIC IP address. This requires that the ISP lock down a specific address (Example: http://169.256.23.13) that will provide a consistent address for connection purposes. Without the STATIC IP, the PULSAlink Windows Software and CPR Programs cannot tunnel through the internet to the controller, since they will not know where the controller is residing. The installation site may already have a static IP if they originate their own homepage or use programs (accounting/sales/engineering) that require field personnel to communicate with internal systems. If not, the customer's ISP may set up a STATIC IP connection for a fee. An alternative to the customer attaching a WEBNode and controller to their network is to use the WIRELESS INTERNET DEVICE Wireless system from Pulsafeeder. This requires no additional infrastructure to support, but there is a fee to maintain a wireless Internet connection separate from the customer's system.
- 2) The network must have "port forwarding" or "Open porting" for the **ports 30718** and an additional port specific to each individual device (found on the serial number tag). Port forwarded port 30718 is a "tagback" port which allows the WEBNode programs to handshake with the originating PC before completing the connection via the secondary port, where the data interchange and RS232 communications packages will be exchanged. The port from the back of the WEBNode will number from 10001 thru 12000)
- 3) In order to make changes to the WEBNode webpage from from outside of the firewall, port 8080 must be opened. It is recommended that **port 8080** be closed after changes are made.
- 4) In order to send emails or text message outside of the firewall, **port 25** outgoing needs to be opened.

5 Getting Started

The following procedure summarizes the steps for using a WEBNode to communicate with a Pulsafeeder 3300/3400 series Controller.

Software Installation

- 1. If not already installed, install .net framework 2.0 on each PC that will communicate with the WEBNode.
- 2. Install Com Port Redirector (CPR) on each PC that will communicate with the WEBNode.
- 3. Install PULSAlink Windows Software on each PC that will communicate with the WEBNode.

Hardware Installation

- 1. Connect the 9-pin DCE connector to the WEBNode.
- 2. Connect one end of the telephone cable to the RJ11 jack on the RS-232 (RS2L) card inside the controller.
- 3. Connect the other end of the telephone cable to the RJ11 jack on the 9-pin DCE connector.
- 4. Connect the WEBNode to the network using an Ethernet cable.
- 5. Provide power to the WEBNode using the supplied +9vdc power supply.

Operation

- 1. Start the CPR program.
- 2. If the WEBNode is attached to an intranet, search for WEBNodes that are connected to the network. Note the IP addresses and TCP Ports of each WEBNode. If you are connecting through the internet, you will need to obtain the IP address for each WEBNode from your IT professional.
- 3. Add a Com Port for each WEBNode and configure for the IP address and TCP Port for each WEBNode. The TCP Port number for each WEBNode is assigned at the factory and is documented on the serial number tag of the WEBNode.
- 4. Verify the connectivity between Com Port Redirector and each WEBNode.
- 5. Close the CPR program.
- 6. Start the PULSALINK program.
- 7. Select CONTROLLERS and add a new controller, selecting Internet and using the Com Port that was configured in CPR for each WEBNode.
- 8. Connect to the desired controller.

5.1 Software Installation

The use of a WEBNode requires that the following software be installed:

.NET Framework

The Microsoft .NET Framework version 2.0 (x64) redistributable package installs the .NET Framework runtime and associated files required to run 64-bit applications developed to target the .NET Framework v2.0.

The .NET Framework version 2.0 (x64) improves scalability and performance with improved caching, application deployment and updating with ClickOnce, support for the broadest array of browsers and devices with ASP.NET 2.0 controls and services and 64-bit support.

Com Port Redirector (CPR)

Com Port Redirector is a software utility for network-enabling software applications that do not have network support. Com Port Redirector installs virtual communication (COM) ports, which are redirected over a network to the serial port of a device server. Com Port Redirector consists of the following modules:

- <u>CPR Manager</u> enables you to map com ports to device servers, configure, and test com ports.
- <u>CPR Monitor</u> enables you to identify and troubleshoot problems.

PULSAlink Windows Software

PULSAlink is a Windows-based program that accesses all the features of Pulsafeeder 3300/3400 series controllers remotely. Communication is direct-connect via RS-232 or remotely over phone lines with a modem. A user-selectable password is required to access any feature beyond viewing.

PULSAlink allows access to multiple controllers, phone numbers and passwords. Using standard Windows-format mouse-click buttons, all features of the controller can be accessed. The datalog stored in the controller can be downloaded into a comma- delimited file. This can be used by Pulsafeeder Graph or imported into other applications, such as spreadsheets.

5.2 Installation of .net framework

Com Port Redirector (CPR) requires the installation of the .net framework program in order to function. You may not need to install the .net framework program on your PC because it may already be installed . A quick way to tell if you need to install the .net framework program is to try to install the CPR program. If the .net framework program is not already installed on your PC the CPR program will fail to install.

System Requirements

Supported Operating Systems: Windows Server 2003, Datacenter x64 Edition; Windows Server 2003, Enterprise x64 Edition; Windows Server 2003, Standard x64 Edition; Windows XP 64-bit

Required

Software:

<u>Windows Installer 3.0</u> is required. <u>Windows Installer 3.1</u> or later is recommended. <u>IE 5.01 or later</u>: You must also be running Microsoft Internet Explorer 5.01 or later for all installations of the .NET Framework.

Disk Space Requirements: 280 MB (x86), 610 MB (x64)

Important: Make sure you have the latest service pack and critical updates for the version of Windows that you are running. To find recent security updates, visit Windows Update.

Installation

With your PULSAlink disk in your CD-rom drive, browse to the dot net framework folder on the PULSALINK CD rom.

Double click on the dotnetfx application. This will install .NET Framework.

5.3 Installation of Com Port Redirector (CPR)

System Requirements

Supported Operating Systems: Windows 2000, 2000 Server, XP, 2003 Server, or Vista.

Required Software: Microsoft .NET Framework v2.0.

30MB free hard drive space.

Installation

With your PULSAlink disk in your CD-rom drive, browse to the Com Port Redirector folder on the PULSALINK CD rom.

Doubleclick on the the Setup application. This will install CprDotNetCDGen4.1.1.3.

The application installation directory defaults to C:\Program Files\CPR, unless another folder is selected during the installation process.

A shortcut to this application is created on the Start/Programs menu for CPR Manager and CPR Monitor.

5.4 Installation of PULSAlink Windows Software

System Requirements

Supported Operating Systems: Windows 2000, 2000 Server, XP, 2003 Server, or Vista.

30MB free hard drive space.

INSTALLATION

With your PULSAlink disk in your CD-rom drive, browse to the PULSALINK folder and unzip the PULSALINK application.

After you have unzipped PULSALINK, run the application **install.exe** and follow the prompts.

Refer to the PULSALINK manual for additional information on the installation of the PULSALINK software.

5.5 Hardware Installation

Hardware installation consists of connecting the WEBNode to the 3300/3400 series controller, connecting the WEBNode to the network, and connecting the WEBNode to a power supply.

The network can be an intranet connection, a direct connection to a computer via an Ethernet jack, or a connection to an WIRELESS INTERNET DEVICE Wireless system.

The WEBNode is supplied with a 9-pin DCE connector, a 25-ft telephone cable with RJ11 jacks, and a 120vac to +9vdc power supply.

An Ethernet cable is required and is not supplied with the WEBNode. If you are going to direct connect to your computer's Ethernet port, and your Ethernet port is not a multi-plex port, you will need to use a cross-over Ethernet cable.

INSTALLATION

Connect the 9-pin DCE connector to the WEBNode.

Connect the 25-ft telephone cale between the 9-pin DCE connector and the RS-232 (RS2L) card located inside the 3300/3400 series controller.

Connect an Ethernet cable between the WEBNode and a network jack.

Connect the +9vdc power supply to the WEBNode and plug the power supply into a 120vac wall outlet.

The WEBNode has indicator lights on the Ethernet jack to indicate the transmission of data.

5.6 Operation

5.6.1 Configuring CPR for a new WEBNode connection

The WEBNode is pre-configured at the factory for operation with the Pulsafeeder 3300/3400 series controllers. The set up of CPR consists of adding com ports, and entering the IP addresses and TCP ports for each WEBNode.

5.6.2 Start CPR



5.6.3 CPR Manager Description

| Com Ports | | | Com Port List General Tests | | | | | | | | | | | |
|---|----------|-------------|--|---------------------|---------------|------------|----------------|------|-------|--------|-------|-------|-------|------|
| All Com Ports (9) Com 1 - 10 Com 1 (Inaccessible) | | | Com Port Com 1 (Inaccessible) Com 2 (Inaccessible) | IP Address | TCP Port | Com Status | Network Status | 2217 | Bfr₩r | SvrRec | NoCls | CntTO | TORec | KpAk |
| Com 2 Ilnacces | | | Com 4 | 172 18 11 190 | 10001 | Closed | Disconnected | Yes | Yes | | | 7 | Yes | |
| Com 4 | | | Com 5 | Listen Mode (Auto) | 10001 | Closed | Disconnected | Yes | Yes | | | 7 | Yes | |
| Com 5 | | | Com 6 | Electrinicae (Hate) | 10001 | Closed | Disconnected | 100 | Yes | | | 7 | Yes | |
| Com S | | | Com 7 | | | Closed | Disconnected | | Yes | | | 7 | Yes | |
| Lom 6 | | | Com 8 | | | Closed | Disconnected | | Yes | | | 7 | Yes | |
| - Com 7 | | | Com 9 | | | Closed | Disconnected | | Yes | | | 7 | Yes | |
| - Com 8 | | | Com 10 | | | Closed | Disconnected | | Yes | | | 7 | Yes | |
| | | | < | | | | | | | | | | | > |
| Devices | | | | | | | | | | | | | | 8 |
| IP Address | TCP Port | Device Name | Port Name | HW | Address | ID | Product | | | | | | | |
| 172.18.25.109 (1) | 10001 | | | 00: | 20:4A:9B:0 | D:1F U3 | UDS1100 | | | | | | | |
| 172.18.18.201 (1) | Unknown | | | 00: | 04:23:B4:1 | D:02 M1 | SLM | | | | | | | |
| 172.18.11.210 (1) | Unknown | | | 00: | 80:A3:89:0 | 1:A7 S5 | SLC16 | | | | | | | |
| 172.18.18.203 (1) | Unknown | | | 00: | OE: 0C: 4E: 7 | D:B8 M1 | SLM | | | | | | | |
| 172.18.2.212 (1) | Unknown | | | 00: | 30:31:FF:F | F:48 \$6 | SLC32 | | | | | | | |
| 172.18.21.63 (1) | Unknown | | | 00: | 80:A3:89:1 | E:29 S4 | SLC08 | | | | | | | |
| 172.18.21.61 (1) | Unknown | | | 00: | 30:31:FF:F | F:42 S7 | SLC48 | | | | | | | |
| 172.18.11.230 (1) | Unknown | | | 00: | 80:A3:89:4 | 2:3D B1 | Unknown (B1) | | | | | | | |
| 172.18.0.107 (1) | Unknown | | | 00: | 30:31:FF:F | F:54 S6 | SLC32 | | | | | | | |
| 172.18.2.210 (1) | Unknown | | | 00: | 80:A3:89:0 | D:59 S5 | SLC16 | | | | | | | |
| 172.18.12.200 (1) | Unknown | | | 00: | 80:A3:89:0 | B:6D S7 | SLC48 | | | | | | | |
| 172.18.2.213 (1) | Unknown | | | 00: | 80:A3:89:3 | 7:0F S7 | SLC48 | | | | | | | |
| 172.18.23.110 (1) | Unknown | | | 00: | 80:A3:89:0 | 0:87 \$5 | SLC16 | | | | | | | |
| 172.18.19.50 (1) | Unknown | | | 00: | 80:A3:89:2 | D:A1 54 | SLC08 | | | | | | | |
| 172.18.2.217 (1) | Unknown | | | 00: | 30:48:5D:5 | 7:3E M1 | SLM | | | | | | | |

The CPR Manager screen is divided into three sections: the left pane shows a tree structure of all com ports that are currently configured, the right pane shows information about all the com ports that are shown in the left pane and is used to configure a selected com port, and the bottom section is used to show a list of device servers with their address information currently on the local network. The bottom section can be hidden or displayed at the users discretion. When "ALL COM PORTS" is selected in the left pane, the Com Port List tab in the right pane lists the existing com ports along with any additional information, if available, such as the IP address of the device server to which the com port is connected, and the TCP port of the device server to which the com port is connected, and the TCP port of the device server to which the com port is connected (for example, 10001).

When a single com port is selected in the left pane, the right pane will show the current setting of that com port and will allow the user to change these settings.

The list of internal device servers is displayed by clicking on the magnifying glass in the upper left-hand corner of the screen.

5.6.4 Search for Device Servers

Use the search feature to list the device servers currently on your internal network.

To list device servers:

1. Click the Search icon M.

A list of device servers on the local network displays in the bottom pane of the window.

2. View the following information about the device server, if available:

| Corn Ports I Com Ports (9) I Com 1 (Inaccostable) - Com 2 (Inaccostable) - Com 6 - Com 7 - Com 8 - Com 9 - Com 10 | | Com Port List General Tests | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--------|-------|---|--|------|---|--|
| | | Com Port Com 1 (Inaccessble) Com 2 (Inaccessble) Com 5 Com 6 Com 7 Com 8 Com 7 Com 8 Com 9 Com 9 | IP Address TCP Port I72.18.11.190 Listen Mode (Auto) 10001 | t Com Status Closed Closed Closed Closed Closed Closed Closed | Network Status Disconnected Disconnected Disconnected Disconnected Disconnected Disconnected Disconnected | 2217 Yes Yes | BliWr Yes Yes Yes Yes Yes Yes | SviRec | NoCls | CntTO 7 7 7 7 7 7 7 7 7 7 | TORec Yes Yes Yes Yes Yes Yes Yes | KpAl | | |
| Devices | | | | | | | | | | | | | | |
| IP Address | TCP Port | Device Name | Port Name | H | V Address | IC | Product | | _ | | _ | _ | _ | |
| 172.18.25.109 (1) 172.18.18.201 (1) 172.18.18.201 (1) 172.18.18.203 (1) 172.18.18.203 (1) 172.18.2.212 (1) 172.18.2.1.63 (1) 172.18.2.1.63 (1) 172.18.2.1.63 (1) 172.18.0.107 (1) 172.18.2.210 (1) 172.18.2.213 (1) 172.18.2.213 (1) | 10001 Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown | | | 00 00 00 00 00 00 00 00 00 00 00 00 00 | 20:44:98:0 04:23:84:1 05:45:89:0 05:00:45:89:0 05:00:45:9 05:00:245:7 30:31:FF:F 30:33:89:4 30:31:FF:F 80:43:89:0 30:31:FF:F 80:43:89:0 30:43:89:0 30:43:89:0 | D:1F 03 D:02 M1 1:A7 S5 D:B8 M1 F:48 S6 E:29 S4 F:42 S7 2:3D B1 F:54 S6 D:59 S5 B:6D S5 B:60 S5 S6 D:59 S5 S6 S5 S6 S5 S6 S5 S6 S5 S6 S5 S6 S5 S6 S5 S6 S5 S5 S6 S5 S5 S6 S5 S5 S5 S5 S5 S5 S5 S5 S5 S5 S5 S5 S5 S | UDS1100 SLM SLD16 SLM SLC16 SLC22 SLC28 SLC49 Unknown(B1) SLC32 SLC16 SLC16 SLC48 SLC48 SLC48 SLC48 | | | | | | | |
| 172.18.19.50 (1) 172.18.2.217 (1) | Unknown Unknown | | | 00 | :80:A3:89:2 :30:48:5D:5 | D:A1 S4 7:3E M1 | SLC08 | | | | | | | |

IP Address - Internal IP address of the device server to which the com port is connected.

TCP Port - The TCP Port Address assigned at the factory.

Device Name - A user-supplied name that identifies the device server.

Port Name - A user-supplied name that identifies the port.

HW Address - Hardware address (also called MAC or Ethernet address) that identifies the unit. It is written on the WEBNode label, in the format: 00-20-4a-XX-XX, where the XXs are unique numbers assigned to the WEBNode.

The HW Address can be used to help identify WEBNodes.

To name a device server and port:

- 1. In the Device pane, right-click in the device's row. A pop-up menu displays.
- 2. Select Name Device and Port. The Change Names dialog box displays.
- 3. Enter the Device Name and Port Name and click OK.

Adding or Removing Com Ports

CPR enables the user to create up to 256 virtual com ports. Only the first 252 com ports can be used with the PULSALINK software. Some com ports will be listed as "Inaccessible" and are greyed out. This means that these com ports are already in use by other parts of your computer system and cannot be used by CPR.

To add or remove a com port:

- 1. Click the Add or Remove icon Z, or select Add and Remove from the Com Port menu. A window displaying a list of numbered com ports opens. Com Ports are added by checking their boxes and removed by unchecking their boxes. Com ports with check marks have already been added.
- 2. Do one of the following:
 - To select com ports individually, select the appropriate checkboxes.
 - To add a range of com ports, enter the beginning and end of the range to the right of the **Check** (Range) button and click the **Check** (Range) button.
 - To remove a range of com ports, enter the beginning and end of the range to the right of the **Uncheck (Range)** button and click the **Uncheck (Range)** button.

To select all of the com ports, click the **Select All** button.

To clear all checkboxes, click the Select None button.

| Com Ports | | | | | | |
|-----------|------------|--------|----------------|--------|----------|--------|
| Com1 | Com21 | Com41 | Com61 | Com81 | Com101 | Com121 |
| Com2 | Com22 | Com42 | Com62 | Com82 | Com102 | Com122 |
| Com3 | Com23 | Com43 | Com63 | Com83 | Com103 | Com123 |
| Com4 | Com24 | Com44 | Com64 | Com84 | Com104 | Com124 |
| Com5 | Com25 | Com45 | Com65 | Com85 | Com105 | Com125 |
| Gom6 | Com26 | Com46 | Com66 | Com86 | Com106 | Com126 |
| Com7 | Com27 | Com47 | Com67 | Com87 | Com107 | Com127 |
| Com8 | Com28 | Com48 | Com68 | Com88 | Com108 | Com128 |
| Com9 | Com29 | Com49 | Com69 | Com89 | Com109 | Com129 |
| Com10 | Com30 | Com50 | Com70 | Com90 | Com110 | Com130 |
| Com11 | Com31 | Com51 | Com71 | Com91 | Com111 | Com131 |
| Com12 | Com32 | Com52 | Com72 | Com92 | Com112 | Com132 |
| Com13 | Com33 | Com53 | Com73 | Com93 | Com113 | Com133 |
| Com14 | Com34 | Com54 | Com74 | Com94 | Com114 | Com134 |
| Com15 | Com35 | Com55 | Com75 | Com95 | Com115 | Com135 |
| Com16 | Com36 | Com56 | Com76 | Com96 | Com116 | Com136 |
| Com17 | Com37 | Com57 | Com77 | Com97 | Com117 | Com137 |
| Com18 | Com38 | Com58 | Com78 | Com98 | Com118 | Com138 |
| Com19 | Com39 | Com59 | Com79 | Com99 | Com119 | Com139 |
| Com20 | Com40 | Com60 | Com80 | Com100 | Com120 | Com140 |
| < | | | | | | > |
| | | | | | | |
| Or | Curre | | heck (Range) | | to 255 | |
| UK | | | neux (nange) | | 200 | |
| Select Al | I Select N | one Ur | ncheck (Range) | 1 0 | to 255 💲 | |
| | | | | | | |

2. Click the **OK** button. The dialog box closes. The added com ports display in red and are identified as new. The word "Modified" displays at the bottom of the window. Removed com ports that were saved previously have "marked for deletion." beside their names.

4. To save the settings, click the Save icon



5.6.5 CONFIGURING COM PORTS FOR WEBNodes

You must configure a new com port before it can be used by the PULSALINK software. A separate Com Port is used for each WEBNode.

To configure com port settings:

1. Click the desired com port in the tree structure in the left pane. Select the **Settings** tab in the right pane.

| | FIN LINE LINE LINE LOOK HO | 1- | | |
|---------------------|---|-----|--|--|
| | | ip. | | |
| | Com Ports | Se | ttings Com 4 Tests | |
| | All Com Ports (9) (=-Com 1 - 10 (-Com 1 (inaccessible) (-Com 2 (inaccessible) Com 4 | | iom 4 Window's Port Name: Lantronix CPR Port (CDM4) Window's Device Name: Device/CprDevice4 Window's Service Name: CpDPvr | Com Status: Closed Network Status: Disconnected |
| | Com 5 Com 6 Com 7 Com 8 Com 9 Com 10 | | Reset to Defaults Cancel Edits Ø Buffer Writes (Keep checked for better write performance) Server Recorrect Server Recorrect No Net Close | 7 Connection Timeout (in seconds) 10 Timeout Reconnect Limit (0 = (orever) |
| | ↑ | | Listen Mode Normal - post closed after disconnect TCP KeepAlive [7200000 ± KeepAlive Time (msec)] | TCP Port Add To Frewall |
| Select Co | om Port | | RFC 2217 DTR (in): Tie DTR to DCD, DSR always active TruPort) Tx Empty: CPR Transmit Buffer Empty | |
| Select Se | ettings Tab | | Service Host TCP Port WARNING: It 1 17218.11.190 10001 firewall's exclus 2 17218.25.109 10001 these UDP port 3 Also, some lega Also, some lega | the Host is on the other side of a couter or a remote tirewall, 30718, 43282 and 43283 amounced to be added to the ison list. You may experience trouble opening this com port if a ser not excluded. age device servers respond on UDP port 43283. If you are et to a device server, one possible cause is the Forewall on |
| Enter Informatio | Com Port on | | i bits machine is i pott to the Fire | blocking this port. Prices the 'Add Rx Port' button to add this wall. If the button caption reads Themove Rx Port' then the pheen added and can be removed by pressing this button. Remove Rx Port <u>The Fixewallis turned OFE</u> |

- 2. Enter the following information:
 - **The Host** This is the IP address for the WEBNode. This is the internal IP address if the WEBNode will be accessed over an intranet or this is the static IP address if the WEBNode will be accessed over the internet.

NOTE: If your computer will be used to access this WEBNode over the internet <u>and</u> over the local network, enter the internal IP address as the first host then enter the internet IP address as the second host. CPR will try each in succession to access the WEBNode.

The TCP Port - This is the TCP Port address that is assigned to the WEBNode at the factory.

3. To save the port settings, click the **Save** icon \blacksquare .

Once the com port information is entered, Com Port Redirector can be closed and will not need to be opened again unless you are adding or removing com ports or changing comport settings.

5.6.6 SETTING UP WEBNode EMAIL/TEXT MESSAGE ALERTS

The 3300/3400 series controllers have the ability to "call-out" on user selected alarm conditions. These call-outs can be in the form of e-mail or text messages with the use of the WEBNode. No customer email server or SMTP access is required and no additional set-up is required for this function to operate. The WEBNode can be custom configured to use SITE specific email servers. Contact Pulsafeeder for additional information.

The PULSAlink Alert setup screen for the WEBNode is located on the WEBNode homepage and can be accessed by using your web browser. This homepage is the IP address of the WEBNode followed by ":8080". For example: http://168.24.1.14:8080.

| n IDEX Water & Wastewater | Business, IDEX | www.pulsafeeder.com |
|---------------------------|--|---------------------|
| | 4 | |
| | Email 1: | |
| | Email 2: | |
| | Email 3: | |
| | Email 4: | |
| | Email 5: | |
| | Email 6: | |
| 5 | Activate PULSAlink Alerts Send a Test Alert Tower 2 is in Alarm at ACME inc. PULSAlink Message | |
| 5 | Save Settings | |
| 5 | <u>My ISP</u> <u>Configure DNS</u> | Setup |

To set up the WEBNode for email and text message alerts:

- 1. Access the PULSAlink Alert screen for the WEBNode by using your web browser to access device homepage. This home page is the IP address followed by "**:8080**". For example: http://168.24.1.14:8080.
- 2. Click on the "Activate PULSAlink Alerts" check box.
- 3. Enter the email and text message addresses to which you want alarm notifications to be sent.
- 4. Enter the alarm message you want displayed when an alarm occurs for this controller.
- 5. Click the **UPDATE** button.
- 6. Click on the **TEST ALERT** button and verify that the alarm message is sent to all addresses.

In order for the unit to send the alert, internet access for the network connection that is home to the WEBNode must be established. It is possible that the email alert may not be sent if the network has blocked port 25 or common sites like MSN or Yahoo.

| IDEX Water & Wastewater Busi | iness, IBEX | www.pulsafeeder.com |
|------------------------------|---------------------------------------|---------------------|
| | IP Configuration: | |
| | ⊙ Obtain IP address automatically | |
| | Auto Configuration Methods | |
| | BOOTP: | |
| | DHCP: | |
| | AutoIP: 💿 Enable 🔿 Disable | |
| | DHCP Host Name: | |
| | ○ Use the following IP configuration: | |
| | IP Address: | |
| - | Subnet Mask | |
| | Default Gateway | |
| H | DNS Setter | |
| | DIVO SEIVEI. | |
| | Drug Dations | |
| | Save Settings | |
| | | |
| | Mar ICD Main Dama | Sotur |

5.6.7 Setup Custom Settings (Advanced)

The PULSAlink Alert email can be sent as a text message to a cell phone. The major US cellular carriers use the 10_digit_number@cell.carrier_domain.com format for text capable cell phones, with a limit of 160 characters in the subject and message body (total). For example: 5555551234@vtext.com.

See the table below for some common cell carrier domains that are used in the USA.

| Carrier | Send Email to phonenumber@ |
|-------------|----------------------------|
| Alltel | @message.alltel.com |
| AT&T | @mms.att.net |
| Nextel | @messaging.nextel.com |
| Sprint | @messaging.sprintpcs.com |
| SunCom | @tms.suncom.com |
| T-mobile | @tmomail.net |
| VoiceStream | @voicestream.net |
| Verizon | @vtext.com |

5.6.9 The PULSAlink Alert Message

The PULSAlink Alert message is an email message that can be sent to up to six email or text message addresses. The message can be up to 80 characters in length. It is recommended that your message include some kind of an identifier for the controller.

For example: CUSTA, Cooling B is in alarm. 79.45.56.777

In this example, we identified the customer, the tower, the status, and the IP address.

The email notification will come from PULSAlink.net , have a subject line of Pulsalink Alert, and will look something like:

| ₩ WebNode Alert - Message (Plain Text) | |
|---|------------|
| Eile Edit View Insert Format Iools Actions Help | |
| 🗄 🕰 Reply 🖓 Reply to All 🖓 Forward 🎒 🤚 🔻 🏠 🎽 🔺 🔺 🔹 🖈 🖈 A [*] 🛞 💁 💂 | |
| This message was sent with High importance. | |
| From: | Sent: None |
| Cc: Subject: PULSAlink Alert | |
| CUSTA, Cooling B is in alarm. 79.45.56.777 | <u>^</u> |

5.6.10 Verifying the Internet IP Address

The WEBNode webpage includes a link to verify your internet IP address. At the bottom of the webpage is the **CHECK YOUR ISP** link. With a computer that is connected to the same network as the WEBNode, click on this link to verify your internet IP address. The IP address that will be shown is the address you would use to access your WEBNode from outside your firewall over the internet.

| http://www.whatismyip.com/automation/n09230945.asp - Microsoft Internet Explorer | | | | | | | | |
|--|-------------|--|--|--|--|--|--|--|
| File Edit View Favorites Tools Help | | | | | | | | |
| 🕞 Back • 🕑 • 🖹 🛃 🏠 🔎 Search 🤺 Favorites 🤣 😥 • 🍶 🕅 • 🛄 🎇 🔕 🦄 | | | | | | | | |
| Address 🕘 http://www.whatismyip.com/automation/n09230945.asp | Links » 📆 🕇 | | | | | | | |
| 75.19.65.62 | ~ | | | | | | | |
| | | | | | | | | |

5.6.11 Controller Communications Settings

The WEBNode is configured to communicate with your Pulsafeeder 3300/3400 series controller via RS232 with the following settings:

| Baud Rate | 19200 |
|-----------|-------|
| Data Bits | 8 |
| Parity | NONE |
| Stop Bits | 1 |

Your controller must have these settings in the communications screen in order to communicate with a WEBNode.

5.7 Technical Support

Factory Service Policy

Your PULSAblue is a state of the art microprocessor based controller. If you are experiencing a problem with your process control instrument, first consult the troubleshooting guide in this manual. If the problem is not covered or cannot be solved, contact Technical Services for assistance:

PULSAFEEDER INC. (SPO) 27101 AIRPORT ROAD PUNTA GORDA, FL 33982 941-575-3800

Trained technicians are available to diagnose your problem and arrange a solution. Solutions may include purchase of replacement parts or returning the controller to the factory for inspection and repair. All returns require a Return Authorization number to be issued by Pulsafeeder. Parts purchased to correct a warranty issue may be credited after an examination of original parts by Pulsafeeder. Warranty parts returned as defective which test good will be sent back freight collect. No credit will be issued on any replacement electronic parts.

Any modifications or out-of-warranty repairs will be subject to bench fees and costs associated with replacement parts.

Warranty

Pulsafeeder, Inc. warrants control systems of its manufacture to be free of defects in material or workmanship. Liability under this policy extends for 24 months from date of shipment. Electrodes/probes are considered maintenance items and as such are warranted for six (6) months from the date of shipment of the controller. Electrodes/probes purchased as spare parts are warranted for 90 days from date of shipment. The manufacturer's liability is limited to repair or replacement of any failed equipment or part, which is proven defective in material or workmanship upon completion of the manufacturer's liability exceed the selling price of such equipment or part.

The manufacturer disclaims all liability for damage to its products through improper installation, maintenance, use, or attempts to operate such products beyond their functional capacity, intentionally or otherwise, or any unauthorized repair. The manufacturer is not responsible for consequential or other damages, injuries, or expense incurred through the use of its products.

The above warranty is in lieu of any other warranty, whether expressed or implied. The manufacturer makes no warranty of fitness or merchantability. No agent of ours is authorized to provide any warranty other than the above.

6 Troubleshooting

Here is a sequence of steps that should be performed to troubleshoot the WEBNode. For additional troubleshooting of PULSALINK please refer to the PULSALINK manual.

6.1 Troubleshooting Steps

If a connection issue should occur, it is recommended that troubleshooting be performed at the local network where the WEBNode resides.

A. Test a com port connection to a WEBNode:

- 1. Open CPR.
- 2. Select the com port in the left pane and click the **Com Tests** tab in right pane.
- 3. To open a connection, click the Open button. The current Com Status displays to the right of the Open/Close button. The com port attempts to connect to the first host server on the Settings tab for the selected Com Port. If the connection succeeds, Network Status displays the current status between CPR and the WEBNode. (This should say Connected to the IP address and TCP port of your WEBNode i.e.: 192.168.1.55:10001.)
- 4. The bottom left corner of the screen shows the status of the com port. If there is an error connecting to the WEBNode there will be a message that states "Status of Com Port xxx is in Error and Disconnected". If CPR connects to the WEBNode the message will read "Status of Com Port xxx is Open and Connected to 192.168.1.55:10001".
- 5. The bottom right corner of the screen shows that the OPEN/CLOSE test is running.

If the above test fails:

- 1. Verify that the correct IP address has been entered.
- 2. Verify that the correct TCP Port has been entered.
- 3. Verify that the address assigned to the WEBNode is not already in use.
- 4. Verify wiring connections.
- 5. Verify that the WEBNode has power.
- 6. Try removing power from the WEBNode then restoring power to the WEBNode.
- 7. Contact Pulsafeeder for further troubleshooting help.

B. Access the WEBNode Front Page

1. Access the WEBNode front page by using your web browser to access the device homepage. This home page is the IP address followed by ":8080". For example: http://168.24.1.14:8080.

If this fails contact Pulsafeeder for further assistance.

C. Check and Verify Your Internet ISP IP Address

1. At the bottom of the WEBNode front page is the **CHECK YOUR ISP** link. Click on this link to verify your internet IP address. The IP address that will be shown is the address you would use to access your WEBNode from outside your firewall over the internet.

Is this a STATIC address? To be able to access the WEBNode over the internet, a static address is required.

D. Activate and Test the PULSAlink Alert

- 1. Click on the "Use PULSAlink Alert when Controller in Alarm" check box.
- 2. Enter the email and text message addresses to which you want alarm notifications to be sent.
- 3. Enter the alarm message you want displayed when an alarm occurs for this controller.
- 4. Click the **UPDATE** button.
- 5. Click on the **TEST ALERT** button and verify that the alarm message is sent to all addresses.

If PORT 25 is blocked this function will not work. Contact Pulsafeeder for further assistance.

E. Set Up and Access the Controller Using PULSALINK

1. Refer to the PULSALINK instruction manual for information on the setup and operation of PULSALINK.

If this fails, verify the controller communications settings. Consult the PULSALINK manual for troubleshooting information. Contact Pulsafeeder for further assistance.

7.0 Drawings

